



# Rohde & Schwarz Standard Price Repair

It's nice if repairs can be avoided. But if they have to be made, smooth handling is required: without hassle, without losing time and without unpleasant surprises regarding costs. That's why Rohde & Schwarz offers its customers Standard Price Repair: an intelligent comprehensive solution featuring guaranteed all-inclusive fixed prices, little handling effort and efficient procedures. It is the most economical way to quickly get high-grade equipment working again!

## Fixed price

With the Rohde & Schwarz Standard Price Repair, you will know exactly what you have to pay. Our price is fixed: All required work and materials are already included.

## Time saving

Time-consuming offer and approval phases are not needed. The price also includes picking up and returning your equipment.<sup>1</sup>

## Our services

Your valuable equipment is not only reliably repaired, but also thoroughly checked, equipped with all updates and recalibrated. At no extra cost!

## Warranty

You will receive a 12-month service warranty on the entire equipment.<sup>2</sup>

## Scope of the Rohde & Schwarz Standard Price Repair:

- ◆ Repair of the equipment
- ◆ Calibration in line with ISO 9001 including documentation of the test results
- ◆ 12-month service warranty on the entire equipment<sup>2</sup>
- ◆ Latest hardware and software update
- ◆ Pickup and return of the equipment<sup>1</sup>

## With the Rohde & Schwarz Standard Price Repair, you are always on the safe side:

- ◆ Defined fixed price
- ◆ Smooth handling
- ◆ Minimum effort
- ◆ Reliable repair by the manufacturer
- ◆ Updates and calibration already included
- ◆ Extensive service warranty

<sup>1</sup> Only for shipping by a Rohde & Schwarz logistics partner in the country of the Rohde & Schwarz service organization.

<sup>2</sup> Does not apply in case of improper handling or alteration of the equipment.



### Quick handling at a fixed price

Up to now, every repair involved the offer and approval phases – steps that unnecessarily delayed the start of repair work. In the future, you can forget about all that. Just fax the Standard Price Repair form to Rohde & Schwarz, and your equipment will be picked up. The costs are fixed and known in advance – and the amount of time needed is considerably reduced.

### Manufacturer service – a plus

Not only do we repair your equipment – we also increase its future operating safety and thus prevent possible failures. Using a sophisticated diagnostic system, we examine each unit down to the last detail and can detect nonconformities at an early stage. Furthermore, we perform all required modifications and updates. Only we as the manufacturer of the equipment can offer and reliably perform these extremely important services that are already all included in our economical fixed price.

### Minor repairs

Your equipment requires only minor repairs? No problem. If it turns out that only little work and material are needed to eliminate the fault, you pay merely a small lump sum instead of the standard price.

### Calibration

Every Rohde & Schwarz Standard Price Repair includes calibration in line with ISO 9001 at no extra cost. If you have no need for repairs but would like a calibration, you can call on us at any time for a Rohde & Schwarz Standard Factory Calibration. We also offer this service at a favorable fixed price – which also includes pickup and delivery. <sup>1</sup>

### How to order the Standard Price Repair

Simply call your Rohde & Schwarz service partner, who will quote you the fixed repair price immediately and explain the further procedure to you. Your service partner is also available at any time to answer any other questions you may have regarding the Rohde & Schwarz Standard Price Repair.



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